

Mealtime Satisfaction Questionnaire (MSQ)



Date of the evaluation : format DDMMYYYY

File number :

Establishment :

Unity of life :

Gender : Man (1)/Woman (2)

Date of birth : format DDMMYYYY

Age :

Date of admission : format DDMMYYYY

The following 14 questions ask you about your satisfaction with meals. When answering these questions, think about your mealtime experience in general and not one meal in particular.

1. Are meals served at the right time of day for you?
Most of the times (4) Sometimes (3) Rarely (2) Never (1) Not applicable (9)
2. Do you recognize the foods on the menu?
Most of the times (4) Sometimes (3) Rarely (2) Never (1) Not applicable (9)
3. Are you offered foods that you do not like?
Most of the times (4) Sometimes (3) Rarely (2) Never (1) Not applicable (9)
4. Is there enough variety of foods to choose from?
Most of the times (4) Sometimes (3) Rarely (2) Never (1) Not applicable (9)
5. Is the food appealing?
Most of the times (4) Sometimes (3) Rarely (2) Never (1) Not applicable (9)
6. Do you like how the food tastes?
Most of the times (4) Sometimes (3) Rarely (2) Never (1) Not applicable (9)
7. Are foods served at the right temperature?
Most of the times (4) Sometimes (3) Rarely (2) Never (1) Not applicable (9)
8. Is the portion size right for you?
Most of the times (4) Sometimes (3) Rarely (2) Never (1) Not applicable (9)
9. Do you look forward to dining with your tablemates?
Most of the times (4) Sometimes (3) Rarely (2) Never (1) Not applicable (9)
10. Are you comfortable in the dining room?
Most of the times (4) Sometimes (3) Rarely (2) Never (1) Not applicable (9)

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11. Do you like the dining atmosphere?
Most of the times (4) Sometimes (3) Rarely (2) Never (1) Not applicable (9)
12. Do the dining staff treat you with respect?
Most of the times (4) Sometimes (3) Rarely (2) Never (1) Not applicable (9)
13. Are you happy with how meals are served?
Most of the times (4) Sometimes (3) Rarely (2) Never (1) Not applicable (9)
14. Overall, how satisfied are you with your mealtimes?
Most of the times (4) Sometimes (3) Rarely (2) Never (1) Not applicable (9)

Observations, comments or suggestions:

THANK YOU VERY MUCH FOR YOUR TIME

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